



Alberta School Employee Benefit Plan (ASEBP)



GMB is pleased to announce that Alberta School Employee Benefit Plan has utilized GMB's RecFind Corporate suite with its RecQuery-TC API to build an online integration to the Fineos Front Office (CRM) system. This integration effectively 'image-enables' and 'EDMS-enables' the Fineos application providing a seamless path between the CRM application and the images and electronic documents stored within RecFind Corporate.

"After we chose the Fineos Front Office application (CRM) as the best possible solution for improving services to our covered members, we investigated various options to best integrate it with our records and document management system RecFind" said Deb Phillips, Information Management Coordinator at ASEBP. "We needed a seamless solution to view documents that were associated with covered members' profiles in the CRM, GMB, the makers of RecFind, came to our rescue with a modified version of its document portal application program interface called RecQuery-TC API. GMB worked with both ASEBP's technical people and the Fineos technical people to make the systems integration happen".

"Anytime a Front Office user needs to view a scanned or electronic document pertaining to a covered member, they simply click the "view" button and the document or image is instantly displayed in the browser" said Deb Phillips. "GMB agreed to add the new functionality to its standard product suite so ASEBP would not have any future concerns about compatibility and maintenance. The level of customer service we received from GMB was outstanding which included an understanding our needs and providing workable and timely solutions. We recommend that any other organization wanting to integrate core applications with records and document management systems, do so by using the RecFind Corporate and the RecQuery-TC API if they want painless integration and easy document viewing".

About Alberta School Employee Benefit Plan

The Alberta School Employee Benefit Plan (ASEBP) is a not-for-profit organization that was created to provide a unique service by providing employment benefits specifically for the education sector. Jointly sponsored by the Alberta Teachers' Association (ATA) and the Alberta School Trustees Association (now the Alberta School Boards Association - ASBA), ASEBP services the health benefit needs of Alberta's education sector for almost 40 years and is the provider of choice for school boards across Alberta with close to 100,000 Albertans covered.

ASEBP values people and ethical business practices. They focus on continuous improvement and quality while demonstrating fiscal responsibility and respect for privacy to achieve measurable results. One of ASEBP's operating principles is to strive for continuous improvement by developing systems with a focus and on quality, cost effectiveness and timeliness while regularly measuring and evaluating results.

