



## Post Training Support

Cost: Sydney Metropolitan - \$330 (GST Inclusive) for the first two hours and then a further \$110 (GST Inclusive) per hour thereafter.

All other areas - price on application (travel expenses incurred).

### Overview

This service has been designed for users and administrators of RecFind. It aims to reinforce skills acquired in RecFind training courses.

### Pre-requisites

Customers must have attended a Knowledgeone Corporation certified training course within the past two years. Support cannot be given to users that have not been trained by a certified RecFind Trainer. The Knowledgeone Corporation Post Training Checklist must have been completed prior to the commencement of Post Training Support.

### Benefits

Experience shows that most users and administrators use only certain features within RecFind. Their knowledge of features that they use less frequently may become unclear or forgotten.

The benefit of Post Training Support is that the trainer comes to your site and that you are trained in smaller groups. Therefore greater attention can be given to features that need to be reviewed and the course customized according to your requirements.

Post Training Support can ensure that the skills acquired from a previous training course are being applied correctly.

The trainer can assist users in resolving questions that have arisen in the workplace after applying newly acquired RecFind skills.

The trainer is able to spend more time with each individual and their specific needs.