

RecFind 6 Hardware and Software Prerequisites

Application Server

Hardware Requirements

- Intel Single CPU, dual core Processor or better
- 4GB or more of RAM
- 5GB of free hard drive space
- High-speed network card

Software Requirements

- Windows Server 2008 SP2, 2008 R2 SP1, 2012, 2012 R2 and 2016
- Microsoft .NET Framework v4.5
- Microsoft Office Document Imaging ****

Database Server

Hardware Requirements

Note: for smaller sites the Application Server & the Database Server can be the same machine

- Intel Single CPU, dual core Processor or better
- 4GB or more of RAM
- Minimum of 10GB* free hard drive space
- High-speed network card

Software Requirements

- Microsoft SQL Server 2008, 2008 R2, 2012, 2014 and 2016 with mixed authentication & full-text indexing enabled.
- Windows Server 2008 SP2, 2008 R2 SP1, 2012, 2012 R2 and 2016

Web Server (Optional)

Hardware Requirements

Note: for smaller sites, it can be the same server as Application Server or Database Server

- Intel Single CPU, dual core Processor or better
- 4GB or more of RAM
- 5GB free hard drive space
- High-speed network card

Software Requirements

- Windows Server 2008 SP2, 2008 R2 SP1, 2012, 2012 R2 and 2016 with IIS 7+
- Microsoft .NET Framework v4.5

Workstation / Client

Hardware Requirements

- Intel Single CPU, dual core Processor or better
- 2GB or more of RAM
- 1GB of free hard drive space
- High-speed network card

Software Requirements

- Microsoft Windows 7 SP1, Windows 8, Windows 8.1, Windows 10 (x86 or x64)
- Microsoft .NET Framework v4.5
- Microsoft Office 2010, 2013 and 2016 (Office365) **
- Internet Explorer (IE) 9 to 11, Chrome, Safari, Firefox, Opera ***

Mobile Devices/Tablets

Hardware Requirements

Any tablet or mobile device able to connect via WiFi to the Internet and run a browser

Software Requirements

Any compatible browser able to run our Web Client, e.g. IE on Surface, Safari on iPad

Scanner (Optional)

Hardware Requirements

- Any TWAIN compliant scanner

Software Requirements

- TWAIN driver

Products no longer supported with RecFind 6 version 2.8 & higher

Windows XP, Vista, Windows Server 2003, Office 2003, Office 2007, GroupWise, Lotus Notes

* The amount of required disk space depends upon the number of records you will store within the RecFind 6 SQL Server relational database. If you also store electronic documents and images (stored as Blobs in RecFind 6) then you will need to include these in your calculations. You should also opt for redundant configurations (e.g., RAID) wherever possible.

** Optional. Will be required to enable spell-checking.

*** For the RecFind 6 Web-Client. Please ensure you have cookies and JavaScript enabled. TWAIN scanning currently only available in Microsoft Internet Explorer.

**** Optional. Required if scanning documents and selecting that documents are to be OCR'ed.

Real or Virtual Servers?

Either is supported.

Citrix/Terminal Services

RecFind runs fine under both.

Dedicated or Shared SQL Server?

Either is supported.

Optimum Performance

Optimum performance is achieved with additional memory (RAM), faster processors and multiple processors. Where possible, always opt for the latest technology CPUs, RAM and multiple CPUs. Both the RecFind 6 web server and the RecFind 6 database server will utilize multiprocessor technology for improved performance.

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People time is expensive, hardware is cheap!

Wherever possible upgrade the hardware configuration to facilitate improved productivity. Please spend a small amount of money once on the server rather than spending a lot of money every day on staff time wasted because of poor response times.

Summary

- Multiple CPUs are better than single CPUs, especially on the Database server because SQL Server will automatically use them to improve performance.
- Multiple cores are better than single cores.
- Faster CPUs are better than slower CPUs.
- More RAM is better, especially on the Database server because SQL Server will automatically use it to improve performance.
- Multiple servers are better but RecFind 6 will happily run on a single server given that it has enough resources.
- RecFind 6 will happily run on virtual servers just as it will happily share a database server and an instance of SQL Server. However, please ensure that your virtualized 'share' or 'slice' of the physical server has enough resources.
- As 90% plus of RecFind 6 processing takes place on the Database server this should always be the most powerful server.