



Level 5, 56 Berry Street  
North Sydney, NSW 2060  
Australia  
Phone 61-2-8913-9300, Fax 61-2-9954-6322  
[marketing@knowledgeonecorp.com](mailto:marketing@knowledgeonecorp.com)

# Press Release

Contact: Tony Holland, Sales & Marketing Director

Phone: 61-2-8913-9310

[t.holland@knowledgeonecorp.com](mailto:t.holland@knowledgeonecorp.com)

[www.knowledgeonecorp.com](http://www.knowledgeonecorp.com)

**FOR IMMEDIATE RELEASE**

9 a.m. July 1, 2010

## **KNOWLEDGEONE CORPORATION RELEASES A REVOLUTIONARY NEW BPM TOOLSET FOR BPM, BPS AND BPO SERVICE PROVIDERS**

A total solution for Business Process Management

### **North Sydney:**

Knowledgeone Corporation (K1Corp) today released its new suite of BPM tools for those vendor organizations offering business processing services and solutions. These services are usually associated with the acronyms BPO, BPS and BPM. Note that the same BPM suite could be used for insourced as well as outsourced processing. That is, the BPM toolset can be used by both BPO providers or client organizations directly in order to optimize most business processes, such as, customer requests, purchasing, accounts payable, accounts receivable, HR processes, loan document (packet) management, etc.

The suite contains everything a vendor would need to provide Business Process Management (BPM) services to a client. It also contains all the high level tools required to tailor each solution to the exact requirement of the client and to build prototypes in hours or days, all without programming.

~ MORE ~

The new suite is based on the widely successful and proven RecFind 6 product suite, installed and operational all over the world with K1Corp clients. It is the result of five calendar years of research and development by K1Corp at its North Sydney Development Centre and is based on the very latest Microsoft .NET technology and tools. K1Corp has been a Microsoft ISV for over 22 years.

The new K1Corp BPM suite has already been used by one vendor to win a major new document-centric BPM contract within the NSW government and has been proposed for many other opportunities in both the government and private sectors.

The BPM Suite encompasses nine major capabilities, all delivered using tightly integrated high level tools and all have been designed and developed by K1Corp at its North Sydney headquarters. Note that K1Corp does not outsource any of its R&D or Support activities, all services are provided by K1Corp staff. The nine major capabilities are:

1. Totally configurable and scalable relational database based on SQL2008.
2. Powerful application management tool that is used to create and configure both the data model and all business processes.
3. Powerful prototype/demo build tool to build fully functional applications within hours or days without the need for programmers.
4. Totally configurable client software, both browser-based and .NET smart-client architecture.
5. Powerful ECM-like back-end application that includes all the required functionality (e.g., imaging, workflow, security system, report writer, audit trail, full-text, Metadata and Boolean searches, etc).
6. Powerful data import tool that can import and map any type of data, including images of any type, from any source using the very latest .NET connection string technology.
7. Powerful data export tools providing standard output formats like XML, CSV and native format.

8. Powerful and highly configurable data capture tools for both the client and batch environment able to capture data from any source and created by any application.
9. Powerful integration tools to allow the application to be easily integrated with any other applications including SharePoint.

The whole suite was designed using Service Oriented Architecture (SOA) and components share a common API and communicate with the back-end database via a common security system. A single user/access security configuration governs all components regardless of how they communicate with the database.

The vendor or customer using this new BPM suite will usually not require any other tools. It has been designed as a total solution for Business Process Management.

“In the past,” said Mr. Holland, K1Corp’s Sales and Marketing Director, “BPM vendors spent an enormous amount of money and time building individual solutions for clients; no two solutions were the same and all involved difficult programming and non-standard software and special high-cost maintenance contracts. This model raised the cost significantly for client and vendor alike and also encompassed poor quality user interfaces and application instability. The BPM world has suffered under the old model for many years. It was always obvious that there had to be a better way and K1Corp has developed this better way.”

One of the most impressive and unique features of the K1Corp BPM suite is that configuring a unique solution for a customer does not involve source code changes. This means that every solution a vendor offers is based on a standard, proven, stable and fully-supported product. The K1Corp BPM suite removes a massive amount of cost and risk from the BPM marketplace and adds many new layers of functionality and flexibility; for example, the browser-based client supports the new Apple iPad as both a review and correction device for key client documents.

K1Corp also accept all the responsibility for ensuring that the system is constantly improved and kept up to date with ever-changing technology. This service alone reduces the vendor’s future costs by millions of dollars. The license agreement includes both support and free upgrades. The package also includes an array of services including training, consultancy and onsite technical support.

K1Corp has over 26 years experience in providing quality assured Enterprise Content Management software, records management software and document management software solutions to organizations world-wide. K1Corp products are used by hundreds of Government agencies and medium to large Corporations across Australia, the US, UK, Canada and Africa and the RecFind brand is known and respected worldwide.

K1Corp is a privately owned Australian corporation founded by the current CEO Mr. Frank McKenna in 1984. It has successfully designed, developed and delivered over 30 new products to the information management marketplace during its 26 years of operation. Its North American head office is in San Diego, California.

***Knowledgeone Corporation can be contacted from:***

Australia	1 800 221 061
USA	1 888 325 1614
Canada	1 888 405 9019
New Zealand	0 800 445 438
United Kingdom	0 808 234 8828

From other locations: 61-2-8913-9300

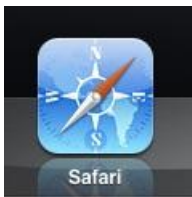
From any location: [sales@knowledgeonecorp.com](mailto:sales@knowledgeonecorp.com)

Graphics

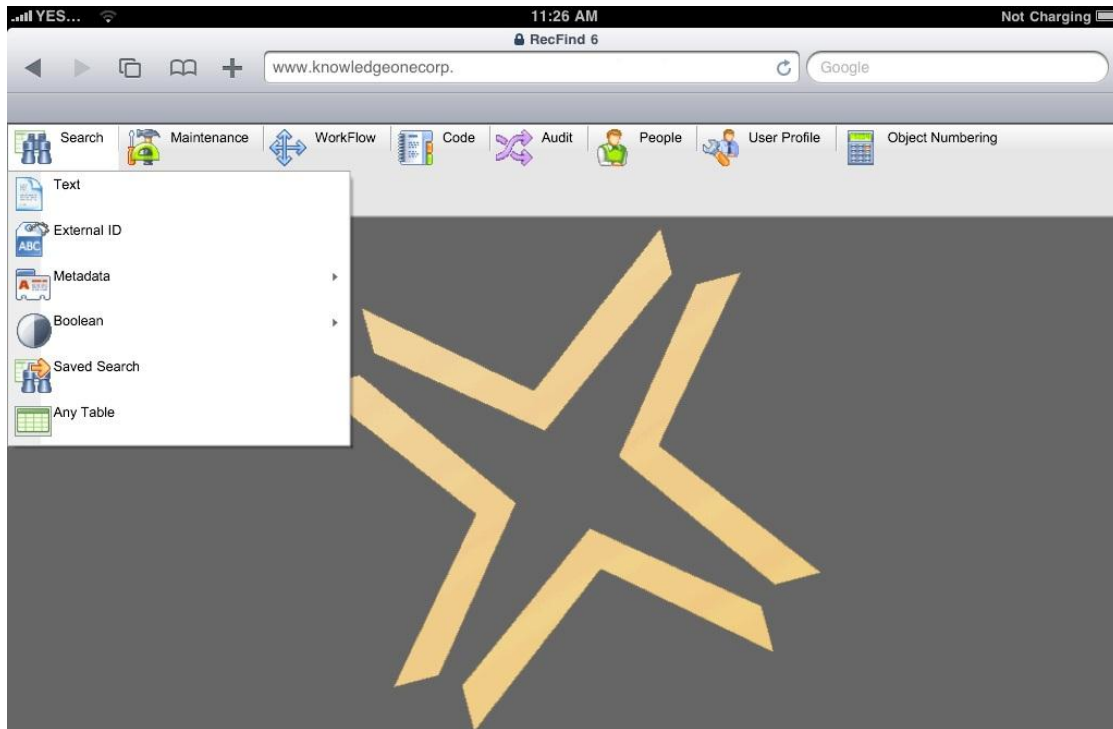
TONY HOLLAND



THE IPAD SAFARI ICON



THE IPAD SEARCH FUNCTION RUNNING UNDER SAFARI



THE IMAGE VIEW/CORRECT SPLIT-SCREEN

The screenshot shows a software application interface with a split-screen view. The left pane displays an invoice document from 'ABC Plumbing Services'. The right pane shows a metadata sidebar with various fields.

**Invoice Content (Left Pane):**

**ABC Plumbing Services Invoice**

56 Sir Henry Lawson Drive  
Binnaway  
NSW, 2222  
Phone 61-2-999-888

Invoice #	Date	Reference
B00333	June 2, 2010	Bill Smith phone order

Site Address: L5, 56 Berry Street, North Sydney

Job #	Description	Cost
7B00214	Repair Dishwasher	\$325.00
	GST	\$32.50
	Total	\$357.50

Terms of payment: Net 30 days

Tradesman: Bill Bioggs, Jnr  
Date of work: May 16, 2010

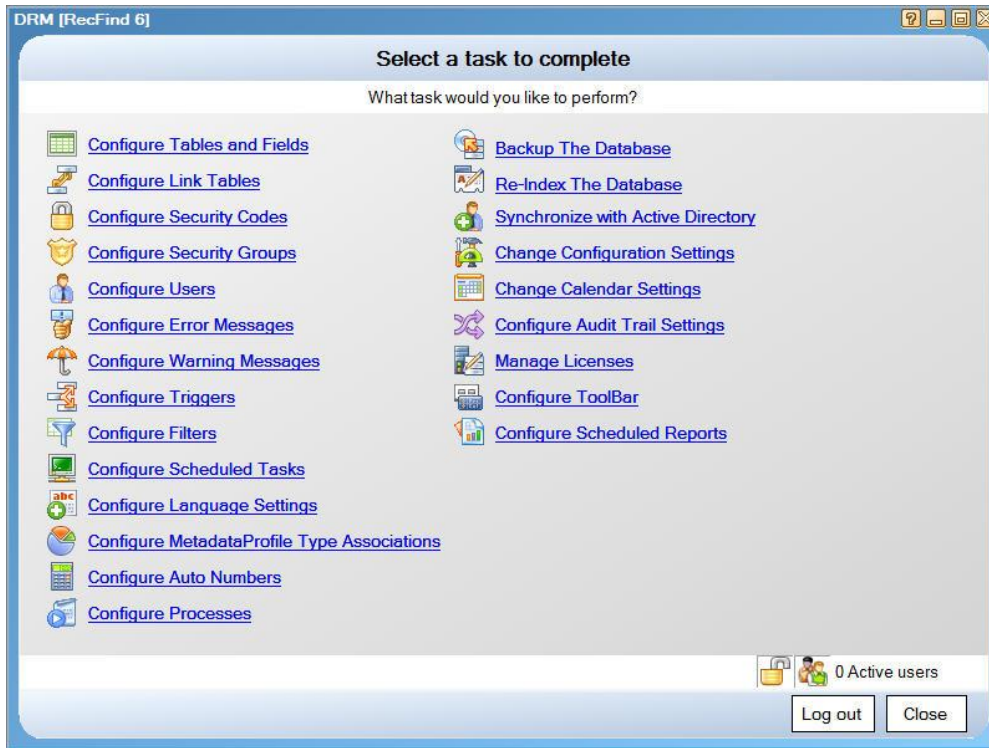
We thank you for prompt payment of all due accounts.

**Metadata Sidebar (Right Pane):**

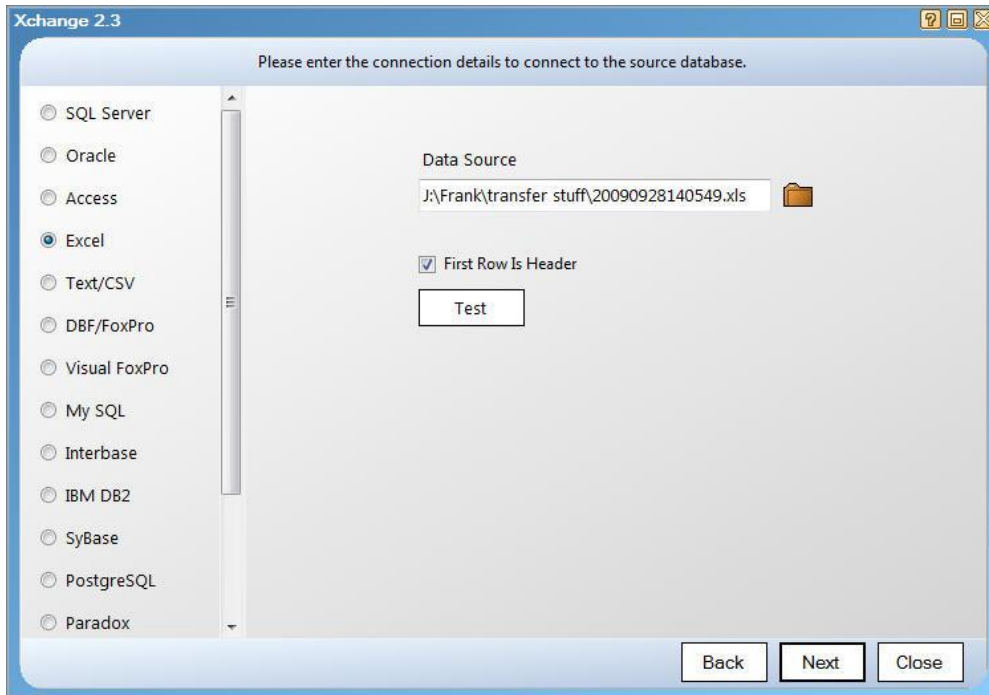
- \*Invoice Number: ABC Plumbing Services June 2010 invoice
- Type: Invoice
- \*InvoiceDate: 29 Jun 2010 1:28:35 PM
- ReceivedDate: 29 Jun 2010
- PaymentDueDate: 30 Jun 2010
- PaymentMadeDate:
- Approver: John Smith
- Comments: We need to get someone to check with the building supervisor and make sure that the work was done and that the dishwasher is still working properly
- \*Image: 1 associated record
- Exceptions: Description: Missing Purchase Order Number
- Notes: 1 associated record
- WorkFlows: 1 associated record
- Delegate: RecFind Administrator
- Delegator: Frank McKenna
- \*Suffix: pdf

Log Off

### THE BPM APPLICATION CONFIGURATION TOOL



### THE BPM APPLICATION DATA IMPORT TOOL



- end -